

Student Academic Appeal Form



805 TRU Way
Kamloops BC V2C 0C8
tru.ca



Thompson Rivers University (TRU) recognizes that although most students experience no concerns regarding their education, some students occasionally experience challenges with how academic outcomes have been assessed. TRU encourages students and instructors to resolve academic issues through discussion at the course, department, and/or faculty level. When resolution cannot be reached, students may proceed with an academic appeal. This formal review process concludes with a decision that is final and binding upon all parties. See Senate policy [ED 4-0](#) - Student Academic Appeals for full policy details.

Instructions

- Students, use this form to submit a request for a formal appeal of an academic outcome you have not been able to resolve within your academic division.
- Complete all sections of this form and submit by email to studentaffairs@tru.ca or in person at Old Main 1631 within 30 days of the circumstance being appealed.

Note: appeal submissions must clearly demonstrate efforts to resolve the issue with the instructor, the department Chair (for campus courses) or the Associate Director of Program Delivery (for OL courses), and the Dean or designate prior to being accepted for formal review by an Appeal Hearing Panel.

- Pay the Appeal Fee of \$32.93 online at tru.ca/pay.
- If you have questions or need assistance, contact the Office of Student Affairs at studentaffairs@tru.ca.

STUDENT AND COURSE INFORMATION

Student name: _____ Student email address: _____

Student ID #: _____ Student phone number: _____

Course acronym and #: _____ Instructor name: _____

Course title: _____

Academic Term: (choose one) Fall Winter Summer Year: _____ **or** Open Learning course start date: _____

Use this space to provide a brief description of the issue you are appealing, and/or attach a personal statement

SUMMARY OF APPEAL

SEEKING RESOLUTION

Use this space to describe the steps you've taken to seek a resolution.

Step 1: Instructor or Open Learning Faculty Member

Describe the outcome of your communication with this individual, and/or attached copies of related communications.

Step 2: Department Chair (campus courses) or Associate Director of Program Delivery (OL courses)

Name of individual: _____

For campus courses: If you are unsure of who the Department Chair is, please contact the Dean's Office of the faculty that offers the course.
For Open Learning courses: please contact the Associate Director of Program Delivery (slanglois@tru.ca) to seek a resolution at this step.

Describe the outcome of your communication with this individual, and/or attached copies of related communications.

Step 3: Dean or designate

Name of individual: _____ This will be the Dean or an Associate Dean of the faculty that offers the course.

Describe the outcome of your communication with this individual, and/or attached copies of related communications.

RESOLUTION BEING SOUGHT

Use this space to indicate the resolution you are seeking.

Please note, the Hearing Panel of an academic appeal does not have the authority to assign a new grade. Possible resolutions include but are not limited to impartial re-grading of completed work, extension of deadlines, alternative assessments, etc.

Attachments

Please include copies of any supporting documentation you wish to include for the Appeal Hearing Panel to review. Supporting documentation may include:

- A personal statement regarding any extenuating circumstances and/or the impact of the issue being appealed (maximum 500 words)
- Copies of email or written communications with your instructor during the course
- Copies of email or written communications with your instructor, Chair, and/or Dean or designate while seeking resolution
- Course Outline
- Graded work with instructor comments
- Proof of appeal fee payment

Important to note

- Please be aware, all statements and documentation submitted will be shared with the instructor, Chair (for campus courses) or Associate Director of Program Delivery (for OL courses), Dean or designate, and members of the Appeal Hearing Panel
- The Instructor, Chair/Associate Director of Program Delivery, and Dean or designate will also be permitted to submit supporting documentation
- Please respect the privacy of others and ensure no other student names or contact information are included in your statements above or in any supporting documents attached.

Submission checklist

- I've attempted to resolve the issue with my instructor, Chair (campus courses) or Associate Director Program Delivery (OL courses), and Dean or designate
- I've identified the outcome I am seeking
- I confirm that the information I've provided is truthful and accurate
- I've paid the appeal fee

Signature of Applicant

Date Submitted (yyyy/mm/dd)